



Counter Sales/Warehouse Associates Midtown Location

NEXT Supply is the new generation of supplier in wholesale Plumbing and Hydraulics – setting superior standards in service, product availability and delivery. NEXT has strategically located local warehouses across and beyond the GTA, each with a full quantity of inventory and strong, strategic delivery capabilities.

Role Overview:

As a **Counter Sales/Warehouse Associate**, you will provide excellent service by communicating with customers, understanding their needs, and offering effective solutions. This role combines sales responsibilities with hands-on warehouse tasks, ensuring smooth operations and customer satisfaction.

What You Will Do:

- Provide fast and friendly service at the counter, over the phone, and through email. Assess customer needs and offer assistance and solutions.
- Process orders quickly, handle returns and the required paperwork, and source items that are not in stock.
- Help with picking and packing orders, restocking items, and accurately keeping track of inventory.
- Assist with warehouse tasks to keep the area clean and safe. Assist with loading and unloading deliveries while making deliveries when needed.
- Work alongside team members to resolve issues related to orders, transfers, and purchase orders. Provide support and training to junior staff.

What We Require:

- Minimum of 1 year of counter experience in the industry. A clear police record is necessary for employment.
- Knowledgeable about plumbing and hydraulics with a focus on customer needs.
- Can handle duties and customer service at the counter independently. Able to handle various tasks, including warehouse duties.
- Effective problem-solver for customer-related questions. Flexible with work hours to fit the needs of the business.

Why Join NEXT Supply?

At NEXT, we value our employees, fostering a respectful and collaborative culture that emphasizes diversity, innovation, integrity, and entrepreneurial spirit. Join our dynamic, inclusive team where you can enjoy your work, learn new skills, and grow professionally.

Application Process:

We're eager to welcome candidates who believe in excellent service and in being involved with their co-workers, customers, and the community. We appreciate all applications, however, only those selected for an interview will be contacted.

We are proud to be in compliance with the Accessibility for Ontarians with Disabilities Act (AODA), 2005 and the Integrated Accessibility Standards Regulation. We are happy to honour accommodations at any part of the recruitment process and invite you to let us know how we can help.